CLOAKROOM REGULATIONS

VATICAN MUSEUMS
CLOAKROOM REGULATIONS

Art. 1

It is compulsory for visitors to stow the following items in the cloakroom:

a) food and drinks of any type;
b) suitcases, bags, packages and containers in general, of a size greater than 40 x 35 x 15 cm;
c) rucksacks, with the possible exception of small ones that, when carried on the shoulders, do not exceed the widest point of the body by more than 15 cm;
d) full-length (non-folding) or medium and large sized umbrellas, sticks (when not used as an aid for walking), tripods and stands for photo or video cameras, banners or signs of any type (with the exception of the usual tools for recognition used by tour guides);
e) knives, scissors and/or metal tools of any type that, inside the Museums, could constitute a danger to people and/or the works on display;
f) any object that the Guard Staff may, at its absolute discretion, consider to constitute a danger to the integrity and safety of the premises of the Vatican Museums.

Any item stored in the cloakroom must be collected on the same day before the closing time of the Vatican Museums. Should the visitor fail to collect the item stored in the cloakroom within the period indicated in this article, the object will be considered as lost property and destroyed within 48 hours.

Art. 2

The safeguarding of objects belonging to visitors using the Train of the Pontifical Villas and accepted for transportation will be the sole responsibility of passengers, exempting the carrier from any form of civil or criminal responsibility for damage, theft and/or loss of such objects.

Art. 3

It is forbidden to stow the following items in the cloakroom:

a) cash, chequebooks and wallets;
b) valuable objects, jewellery and watches;
c) cellphones, smartphones and tablets;
d) photo and video cameras;
e) coats and/or jackets of any type;
f) any object considered unsuitable by the Guard Staff, at their absolute discretion.

The objects listed in this article cannot be stored in rucksacks, suitcases, bags, packages and containers of any type subsequently deposited in the cloakroom.

Art. 4

The Vatican Museums disclaim any form of civil or criminal liability for the damage, theft and/or loss of items deposited in the cloakroom and/or the items indicated in Art. 2 herein.

Art. 5

Visitors are required to report (+39.06.698112; info@gendarmeria.va) the loss of objects and/or goods as indicated in Art. 1 herein within and no later than 12 hours of the end of the visit, providing proof of legitimate ownership; otherwise the items will be destroyed during the subsequent 48 hours.

Visitors are required to report (+39.06.698112; info@gendarmeria.va) the loss of objects and/or goods as indicated in Art. 2 herein within and no later than 12 hours of the end of the visit, providing proof of legitimate ownership; otherwise 30 days after their discovery the objects and/or goods will be donated to charity.